

**The Village Upper Mount Gravatt (Centre)
The Village Community Heroes
Terms and Conditions**

Participation in the Competition

1. By participating in the Competition, the Participant agrees to these Terms and Conditions.
2. To participate in the Competition, the Participant must be an Eligible Person who submits an Eligible Entry during the Competition Period.
3. Eligible Persons may enter the Competition once per month only during the Competition Period.
4. To enter the Competition, the Eligible Person must consent to being nominated, and the Nominator must during the Competition Period:
 - (a) complete The Village Community Hero survey with details of the Eligible Person's full name, address, telephone and mobile number and email address (**Eligible Entry Form**); and
 - (b) if the Eligible Person is under the age of 18 years, be consented to by a parent or guardian of the Eligible Person and any relevant consent form signed where applicable.
5. Information on the Eligible Entry Form also forms part of these Terms and Conditions.

The Competition

6. The Competition will be conducted online at Survey Monkey during the Competition Period. The Competition will end on expiration of the Competition Period.

Eligibility

7. The Competition is only open to Eligible Persons.
8. The Promoter reserves the right, at any time, to verify the eligibility of any Participant (including a Participant's identity, age and place of residence) and to disqualify any Participant who does not comply strictly with these Terms and Conditions or who tampers with the entry process. Incomplete, indecipherable or illegible entries will be deemed invalid. If requested by the Promoter, a Participant must provide the Promoter with evidence of eligibility. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.
9. Eligible Entries will not carry over after the relevant month's nominations close.

The Prize

10. There will be eleven (11) Prize and eleven (11) winners of a Prize (**Prize Winners**).
11. The Prizes are not transferable, refundable or exchangeable and cannot be taken as cash.
12. Each Eligible Entry by an Eligible Person will be entered into the Competition.
13. The first Eligible Entry of each month drawn at random will win the Prize.
14. The draws will take place at the Centre's Management Office at 10:00am on the first business day of the each month following the preceding month's nominations closing.
15. If a Prize Winner is under the age of 18 years, the parent or guardian of the Prize Winner who gave permission for

entry into the Competition will be deemed to be a Prize Winner for the purposes of the Competition.

16. The Promoter will use reasonable efforts to notify the Prize Winners by mail, telephone, email or otherwise to arrange delivery or collection of the Prize.
17. If despite reasonable efforts the Promoter is unable to locate or contact a Prize Winner within four (4) weeks after the winner is decided, another Prize Winner /Gift Recipient will be drawn. Any subsequent winner will be notified in accordance with these Terms and Conditions.
18. The Promoter may, but is not obliged to, publish the results of the Competition. By participating in the Competition, the Participant gives their consent for their personal details to be published in the manner prescribed in this clause if they are the recipient of a Prize. If the Promoter decides to publish the results of the Competition, then the Promoter will publish the results on the Centre's website at www.thevillageuppermountgravatt.com.au and the Centre's Facebook page.
19. A Participant claiming to be a Prize Winner will be required to provide proof of identity.
20. The Prizes are subject to the conditions relating to the use of the Prizes (including validity period) which can be viewed at www.rewardscometrue.com.au.

Other General Terms

21. All Competition entries are the property of the Promoter.
22. The Promoter Entities and Survey Monkey shall not be liable (including, without limitation, in negligence) for:
 - (a) any loss or damage whatsoever that is suffered (including, but not limited to, indirect or consequential loss); or
 - (b) any personal injury suffered or sustained, during the course of participating in this Competition or using the Prize, except for and to the extent that any liability cannot be excluded by law.
23. Each Participant indemnifies and keeps indemnified the Promoter Entities and Survey Monkey against all claims, losses, damages, costs and expenses suffered or incurred by the Promoter Entities or any third parties arising out of the breach of these Terms and Conditions by the Participant, the conduct of the Participant in the Competition or the use of the Prize by the Participant.
24. If this Competition is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law and subject to any written directions from a regulatory authority (if any) to:
 - (a) disqualify any Participant; and/or
 - (b) modify, suspend, terminate or cancel the Competition as appropriate.
25. The Competition is not sponsored, endorsed, administered by, or associated with, Survey Monkey. The Participant agrees that Survey Monkey will not be responsible for any claims, losses, damages, costs and expenses of any kind associated with this Competition

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and releases Survey Monkey to the full extent permitted by law.

26. Any information provided by the Participant in this Competition is being provided to the Promoter and not to Survey Monkey.

Privacy

27. Under the *Privacy Act 1998* (Cth), the Promoter must notify Participants of certain matters when it collects personal information about them including how it plans to use or disclose it. If a Participant chooses to enter or take part in the Competition, the Participant will be required to provide the Promoter with personal information about themselves such as the Participant's full name, telephone and mobile number and email address.
28. The Promoter will collect, use and disclose the personal information which the Participant has provided for the following purposes:
- (a) carrying out the Competition (including as described in clause 18 in particular and in general for notification and promotion of Prizes);
 - (b) carrying out marketing and promotions activities including, without limitation, sending newsletters or publications and/or other marketing and promotional material to the Participant about future Competition or promotional events (which may be undertaken by the Promoter or any other person or organisation to which the Promoter discloses the personal information (including contractors) for the purposes of assisting the Promoter to do this; and
 - (c) adding the Participant's details to the Centre's database.
29. By entering the Competition, the Participant consents to the collection, use and disclosure of his or her personal information in the manner outlined in these Terms and Conditions.
30. If a Participant would prefer that the Promoter does not use or disclose the Participant's personal information in the way outlined in these Terms and Conditions and/or retain their personal information for the purposes described herein, the Participant should contact the Promoter on 07 3284 1766.
31. A Participant has the right to access, in most circumstances, personal information which the Promoter holds about the Participant. A Participant may contact the Promoter on 07 3284 1766 to ask for access to the Participant's personal information, or if the Participant has a complaint concerning a Participant's information privacy. The Promoter may deny the participant's request for access in some circumstances. If the Promoter does this, it will tell the Participant why.
32. The Promoter's Privacy Policy contains further information on its processes in relation to access to and correction of personal information, about how a Participant may complain about a breach of the Australian Privacy Principles and how the Promoter will deal with such a complaint. The Promoter's Privacy Policy is available at www.thevillageuppermountgravatt.com.au.

33. If a Participant considers that any personal information that the Promoter holds about the Participant is inaccurate or if at any time the Participant's details change, the Participant may contact the Promoter on 07 3284 1766 and the Promoter will take reasonable steps to ensure that such personal information is corrected. The Promoter will take reasonable steps to keep personal information secure from misuse, interference, loss or unauthorised access, modification or disclosure.

Definitions

"Centre" means The Village Upper Mount Gravatt located at 1932 Logan Road, Upper Mount Gravatt Qld 4122.

"Competition" means the opportunity to go into the draw to win a Prize in accordance with these Terms and Conditions.

"Competition Period" means the period from 9:00am on 1 August 2018 until 5:00pm on 30 June 2019.

"Eligible Entry" means an entry which complies with the requirements of clause 4.

"Eligible Person" means an individual who:

- (a) is a resident of Queensland;
- (b) if under 18 years of age, has a parent or guardian's permission to participate in the Competition;
- (c) is not a Non Eligible Person; and
- (d) submits an Eligible Entry.

"Non-Eligible Person" means the following:

- (a) owners and managers of the Centre;
- (b) retailers of the Centre;
- (c) suppliers, associated companies and agencies of the Centre;
- (d) the employees or contractors of the persons and entities in paragraphs (a) – (c); and
- (e) any spouse, child, de facto or any other person living at the same premises as any of the persons mentioned in paragraphs (a) – (d).

"Participant" means any person who participates in the Competition.

"Prize" means one (1) of eleven (11) Centre gift cards with a total value of \$50 or any substitute prize of a similar replacement type and value as determined by the Promoter.

"Promoter" means the owner of the Centre, QIC Limited ACN 130 539 123 of level 5, Central Plaza Two, 66 Eagle Street, Brisbane Qld 4000.

"Promoter Entities" means the Promoter, all associated companies, advisors and agencies and all those entities' personnel.